

Service Area Summaries P10 2022/23

Communities

Ad Environment & Leisure Servs

	Full Year Budget	YTD Budget	YTD Actuals	YTD Variance	Commitments	Budget Remaining	Explanation For Major Variances
	£	£	£	£	£	£	
Commercial Services							
Gross Expenditure	516,783	423,470	389,327	(34,143)	146	127,310	(£3,872) Lower employee costs; £3,457 Higher travelling costs; (£35,577) Professional fees not spent but offset by lower income generation.
Gross Income	(24,500)	(18,474)	(3,011)	15,463	0	(21,489)	Reduction in fee income (partially offset by lower costs)
	492,283	404,997	386,317	(18,680)	146	105,820	
Internal Drainage Board Levies							
Gross Expenditure	432,450	432,410	439,036	6,626	0	(6,586)	Higher inflation than budgeted.
	432,450	432,410	439,036	6,626	0	(6,586)	
Travellers							
Gross Expenditure	79,714	67,746	57,941	(9,805)	0	21,773	Invoices outstanding for Lease rental payment at the Fakenham site offset by costs for portable toilet services.
Gross Income	(2,000)	(1,670)	(440)	1,230	0	(1,560)	No Major Variances.
	77,714	66,076	57,501	(8,575)	0	20,213	
Public Protection							
Gross Expenditure	329,099	268,020	280,783	12,763	4,504	43,812	£9,993 Higher employee costs (to include travel and training). The balance consists to minor variances for misc. supplies and services.
Gross Income	(202,100)	(167,188)	(219,929)	(52,741)	0	17,829	See Note A below:
	126,999	100,832	60,854	(39,978)	4,504	61,641	

Note A: (£4,110) Grant income relating to Pavement licences; (£11,753) Misc. fee income including street trading fees; (£45,455) General and Taxi licencing income higher than profiled budget; £8,330 Legal fee income - budget of £10k will not be achieved in year.

Street Signage

Gross Expenditure	33,040	23,540	20,467	(3,073)	0	12,573	Signs to be installed before year end.
Gross Income	0	0	0	0	0	0	No Major Variances.
	33,040	23,540	20,467	(3,073)	0	12,573	

Environmental Protection

Gross Expenditure	962,860	783,792	800,189	16,397	14,008	148,663	See Note A below:
Gross Income	(45,000)	(35,263)	(59,050)	(23,787)	0	14,050	See Note B below:
	917,860	748,530	741,139	(7,390)	14,008	162,713	

Note A: £26,344 Higher employee costs; £3,400 Higher travel and vehicle costs; £2,275 Subscriptions; (£16,622) Lower professional fees in respect of Private Water Sampling, Stray dog contract, Rechargeable works and The Answering Service (coded to Env. Health Service Management and to be transferred before year end).

Note B: (£16,720) Housing Act Fixed Penalty Charge - to be ringfenced and used to offset staffing costs in 2023/24; (£16,318) Rechargeable works; £14,294 LAPPC income and Private Water Sampling fee income lower. The balance consists of minor variances.

Environmental Health

Gross Expenditure	0	0	28,270	28,270	0	(28,270)	Cost centre now obsolete - expenditure to be allocated to various Environmental Health services.
Gross Income	0	0	0	0	0	0	No Major Variances.
	0	0	28,270	28,270	0	(28,270)	

Environmental Contracts

Gross Expenditure	409,630	337,920	356,031	18,111	1,382	52,217	Higher employee and travelling costs.
Gross Income	(409,630)	(341,360)	(341,380)	(20)	0	(68,250)	No Major Variances.
	0	(3,440)	14,651	18,091	1,382	(16,033)	

	Full Year Budget	YTD Budget	YTD Actuals	YTD Variance	Commitments	Budget Remaining	Explanation For Major Variances
Markets							
Gross Expenditure	78,930	51,616	47,611	(4,005)	0	31,319	Staffing costs.
Gross Income	(40,000)	(40,000)	(35,306)	4,694	0	(4,694)	Charges for facilities.
	38,930	11,616	12,304	688	0	26,626	
Parks & Open Spaces							
Gross Expenditure	454,849	353,886	382,066	28,180	11,300	61,483	See Note A below:
Gross Income	(8,500)	(420)	(1,352)	(932)	0	(7,148)	No Major Variances.
	446,349	353,466	380,714	27,248	11,300	54,335	
Note A: £12,728 R&M costs - this includes the upgrade of the Marrams footpath; £7,447 Higher utility costs; £4,579 Surveyor fees at various sites; £5,949 Higher Serco contract costs for Cleansing and Grounds Maintenance.							
Foreshore							
Gross Expenditure	269,903	218,550	219,111	561	577	50,215	See Note A below:
Gross Income	0	0	(1,063)	(1,063)	0	1,063	Quarterly rent.
	269,903	218,550	218,049	(501)	577	51,277	
Note A: £5,808 Employee costs - to be transferred to Markets; (£16,236) Lower R&M costs; £14,875 Higher electricity and insurance premiums. The balance relates to underspends on misc. supplies and services.							
Leisure Complexes							
Gross Expenditure	724,555	602,840	702,511	99,671	756	21,287	See Note A below:
Gross Income	0	0	(3,496)	(3,496)	0	3,496	Charges for facilities.
	724,555	602,840	699,016	96,176	756	24,783	
Note A: (£8,576) Insurance claim; £9,778 Higher R&M costs - roof repairs at the Reef; (£77,507) Accruals brought forward from 2021/22 and no invoices paid for 2022/23 for the hire of school halls; £2,344 Higher grounds maintenance costs; £30,532 Higher insurance premiums; £4,080 Purchase of portable floodlights; £4,226 Consultancy fees in connection with the negotiation of management fees; £132,669 Higher management fees (new contracts). This will lead to a potential full year overspend of c. £120k.							
Other Sports							
Gross Expenditure	141,269	117,338	175,979	58,641	22,113	(56,822)	Costs associated with the Mammoth Marathon - partially offset by fee income.
Gross Income	0	0	(42,305)	(42,305)	0	42,305	Fees for Mammoth Marathon.
	141,269	117,338	133,673	16,335	22,113	(14,517)	
Recreation Grounds							
Gross Expenditure	21,442	16,838	18,573	1,735	0	2,869	No Major Variances.
Gross Income	(1,000)	(830)	(915)	(85)	0	(85)	No Major Variances.
	20,442	16,008	17,658	1,650	0	2,784	
Pier Pavilion							
Gross Expenditure	51,790	43,160	45,873	2,713	0	5,917	£7,291 R&M costs relating to fixed wire testing and servicing of pumps; (£5,000) Lower utility costs.
Gross Income	0	0	0	0	0	0	
	51,790	43,160	45,873	2,713	0	5,917	
Beach Safety							
Gross Expenditure	486,920	396,522	384,240	(12,282)	2,936	99,744	See Note A below:
Gross Income	0	0	0	0	0	0	
	486,920	396,522	384,240	(12,282)	2,936	99,744	
Note A: (£7,026) Lower R&M costs; (£14,019) Lower contractor costs relating to variable billing for the Serco cleansing contract; £5,349 Higher Lifeguard contract costs; £4,437 Signage and inspection costs.							
Woodlands Management							
Gross Expenditure	368,329	306,750	324,464	17,714	17,689	26,176	£12,260 Tree safety works and signage at Pretty Corner Woods - this is offset by income from Woodland Trust. £5,883 Higher employee costs.
Gross Income	(33,960)	(28,290)	(44,663)	(16,373)	0	10,703	(£4,264) Community Tree Nursery; (£3,121) Sale of firewood; (£10,878) Grant and contribution from Woodland Trust.
	334,369	278,460	279,801	1,341	17,689	36,880	
Cromer Pier							
Gross Expenditure	244,597	220,740	285,402	64,662	200	(41,005)	Higher insurance premium offset by lower R&M costs.
	244,597	220,740	285,402	64,662	200	(41,005)	

	Full Year Budget	YTD Budget	YTD Actuals	YTD Variance	Commitments	Budget Remaining	Explanation For Major Variances
Waste Collection And Disposal							
Gross Expenditure	5,399,281	3,741,523	3,860,864	119,340	32,250	1,506,168	See Note A below:
Gross Income	(3,824,500)	(3,260,935)	(3,326,991)	(66,056)	0	(497,509)	See Note B below:
	1,574,781	480,588	533,872	53,284	32,250	1,008,659	
Note A: £179,577 Serco variable billing contract invoices; (£81,781) NEWS contractor payments - change in price per tonne; £16,525 Consultancy costs associated with legal advice. £8,831 Bad debt written off. The balance consists of minor misc. variances.							
Note B: (£191,423) Additional fee income; £92,551 Recycling credit income - claims awaited; £31,003 Outstanding debtor provisions for costs relating to a Deed of Variation and clinical waste disposal.							
Cleansing							
Gross Expenditure	850,040	643,032	517,024	(126,008)	0	333,016	Serco cleansing contract variable billing invoices yet to be received.
Gross Income	(60,000)	(60,000)	(82,695)	(22,695)	0	22,695	(£4,895) Sale of a vehicle; (£17,800) Additional income from dog/litter bin recharges.
	790,040	583,032	434,329	(148,703)	0	355,711	
Leisure							
Gross Expenditure	342,542	285,470	276,468	(9,002)	0	66,074	Employee savings following restructure.
Gross Income	(342,542)	(280,540)	(280,555)	(15)	0	(61,987)	No Major Variances.
	0	4,930	(4,087)	(9,017)	0	4,087	
Community Safety							
Gross Expenditure	48,093	40,740	43,460	2,720	0	4,633	No Major Variances.
Gross Income	0	0	0	0	0	0	No Major Variances.
	48,093	40,740	43,460	2,720	0	4,633	
Civil Contingencies							
Gross Expenditure	125,451	103,940	102,610	(1,330)	2,386	20,455	No Major Variances.
Gross Income	0	0	(2,520)	(2,520)	0	2,520	Sale of vehicle.
	125,451	103,940	100,090	(3,850)	2,386	22,975	
Ad Environmental & Leisure Svs							
Gross Expenditure	83,880	69,900	72,257	2,357	0	11,623	Higher employee costs.
Gross Income	(83,880)	(69,900)	(69,900)	0	0	(13,980)	No Major Variances.
	0	0	2,357	2,357	0	(2,357)	
Total Environment and Leisure	7,377,835	5,244,874	5,314,985	70,111	110,246	1,952,603	

	Full Year Budget	YTD Budget	YTD Actuals	YTD Variance	Commitments	Budget Remaining	Explanation For Major Variances
Ad People Services							
	Full Year Budget	YTD Budget	YTD Actuals	YTD Variance	Commitments	Budget Remaining	Explanation For Major Variances
	£	£	£	£	£	£	
Health							
Gross Income	0	0	(253)	(253)	0	253	No Major Variances.
	0	0	(253)	(253)	0	253	
Benefits Administration							
Gross Expenditure	1,414,331	1,175,788	1,270,042	94,254	14,847	129,442	See Note A below:
Gross Income	(350,000)	(22)	(123,408)	(123,386)	0	(226,592)	Grants received from the Department for Works and Pensions (DWP) to offset additional costs of legislative changes and service improvements.
	1,064,331	1,175,766	1,146,635	(29,132)	14,847	(97,150)	
Note A: £54,079 overspend in employee costs - to be funded from grant/reserve; £32,346 Professional fees and consultancy costs - to be funded from grant/reserve. £9,271 Computer software/subscriptions; £7,641 Annual billing costs - to be shared with Revenues. The balance consists of minor misc. variances.							
Homelessness							
Gross Expenditure	1,992,856	1,643,832	1,826,066	182,234	594,119	(427,329)	See Note A below:
Gross Income	(998,392)	(823,908)	(1,428,267)	(604,359)	0	429,875	See Note B below:
	994,464	819,924	397,799	(422,125)	594,119	2,546	
Note A: £139,166 B&B charges and rent deposits - offset by subsidy and client contributions; £26,233 Bad debts written off; (£11,574) Communications and computing costs; £59,992 Higher R&M costs; (£33,052) Lower running costs - invoices not received for some utilities.							
Note B: (£306,265) Additional grant funding received over and above the Homeless Prevention grant - to be used to fund various posts; (£298,168) Rent collections and service charges for temporary accommodation.							
Housing Options							
Gross Expenditure	754,873	629,080	747,072	117,992	26	7,775	Additional employee costs - to be allocated from grants.
Gross Income	(754,873)	(629,060)	(629,090)	(30)	0	(125,783)	No Major Variances.
	0	20	117,982	117,962	26	(118,008)	
Community							
Gross Expenditure	1,231,847	815,670	1,204,294	388,624	13,449	14,104	See Note A below:
Gross Income	(156,085)	(133,407)	(877,819)	(744,412)	0	721,734	See Note B below:
	1,075,762	682,263	326,475	(355,789)	13,449	735,838	
Note A: £264,805 Employee costs- to be funded by grants; (£7,397) Lower R&M costs; £114,976 Health & Community grant payments; £11,247 Professional fees - includes "Your Own Place" course costs.							
Note B: (£35k) Contribution from NHS for the Community Transformation Fund (Waiting Well); (£36k) Contribution from NCC for Secondary Care Social Prescribing; (£54k) Contributions from Primary Care Trust; Grants of (£347k) Covid Recovery Fund, (£125k) Contain Outbreak Management Fund (COMF) and (£245k) Ukraine Funding - received against a budget of £98k - to be used for staffing and partnership payments.							
Ad People Services							
Gross Expenditure	80,504	67,100	71,790	4,690	0	8,714	Higher employee costs.
Gross Income	(80,504)	(67,090)	(67,090)	0	0	(13,414)	No Major Variances.
	0	10	4,700	4,690	0	(4,700)	
Total People Services	3,134,557	2,677,984	1,993,338	(684,645)	622,440	518,526	
Total Communities	10,512,392	7,922,858	7,308,324	(614,534)	732,686	2,471,129	